

Office Privileges 2026 - Work Perks, Unlocked
1 Aug 2026 - 31 Jan 2027
Terms & Conditions

1. INTRODUCTION

- 1.1 “Work Perks, Unlocked” (the “Promotion”) is exclusive to members of CapitaStar Rewards and Office Privileges Programme (referred to as “Eligible Shopper”) as at the start of the Promotion Period. Shoppers can download the CapitaStar mobile application and sign up within the app as a member to qualify and participate in this Promotion. CapitaStar members can register as Office Privileges Member at participating malls' customer service counters/concierges with your name card. CapitaStar Rewards (Refer to CapitaStar Rewards Programme) is only awarded upon satisfying the following qualifying promotion mechanics (“Qualifying Action”).
- 1.2 The Promotion is organised by Capitaland Retail Management Pte Ltd (“Organiser”) and shall be governed by these terms and conditions (“T&Cs”).
- 1.3 The promotion period (“Promotion Period”) is from 7 August 2026 - 31 January 2027, both dates inclusive, unless otherwise stated.
- 1.4 The Promotion mechanics are as follows:

Promotion Mechanics	Reward	Promotion Period	Limit
Prerequisite: Register as an Office Privileges member on the CapitaStar app. Qualifying action: Redeem three Office Privileges eDeals in-store	5,000 STAR\$®	7 August 2026 - 31 January 2027	• 5 redemption of Reward per member throughout Promotion Period, while stocks last. • First 2,400 redemptions, on a first-come, first-served basis and while stocks last

- 1.4.1 The Reward will be automatically credited directly into the CapitaStar app of the Qualifying Eligible Shopper upon performing the Qualifying Action, while stocks last.
- 1.4.2 Upon successful scan and redemption of three Office Privileges eDeals, each Eligible Shopper may receive a maximum of 1 Reward throughout the Promotion Period, while stocks last.
- 1.4.3 The STAR\$® Reward will expire in a year from the date of issuance. Eligible Shoppers can tap on the ‘My Balance Summary’ tab from the CapitaStar app main screen to view the Reward and the expiry date. The Organiser shall not be obliged to entertain any request to extend the validity of the Reward.
- 1.4.4 The Reward in this Promotion is provided on a first-come, first-served basis and redemption of the respective Reward is subject to availability at the respective participating Capitaland mall, while stocks last.
- 1.4.5 The Organiser reserves the right to vary or amend any terms & conditions at any time, without prior notice, and without liability. In case of any dispute, the Organiser's decision shall be final and not appealable.

2. ELIGIBILITY

- 2.1 Without limiting the generality of the above, the following persons shall not be eligible for the Promotion:
- a. employees of any retail tenants in the Participating CapitaLand Malls; and
 - b. persons who the Organiser may decide to exclude at its discretion without notice and without providing any reason, at any time.
- 2.2 The Organiser reserves the right to disqualify any member who is found at any time (whether before or after the receipt of any Reward) to be in breach of the relevant eligibility or qualifying criteria. Any Reward awarded to any member may be forfeited, and if collected, shall be returned to the Organiser promptly and may be dealt with the Organiser's sole discretion.

3. GENERAL TERMS & CONDITIONS

- 3.1 The STAR\$® Reward cannot be exchanged for different denominations and is subject to the relevant terms and conditions governing the use of the STAR\$®. By participating in this campaign, the Eligible Member represents that he/she has agreed with this Promotion Terms and Conditions and to be bound by all terms and conditions of the CapitaStar Programme.
- 3.2 By participating in this Promotion, the Member (CapitaStar members):
- 3.2.1 acknowledges and consents to the processing, collection, use and disclosure of his/ her Personal Data by the Organiser, its affiliates, subsidiaries and related corporations including its holding company, CapitaLand Investment Limited (collectively, "CapitaLand Group"), and authorised agents, business partners and service providers in compliance with applicable data protection laws, regulations and guidelines to facilitate the administration of the Promotion including compliance with the Promotion Terms and Condition and that he/ she has read and agreed with the CapitaLand Group's and Data Protection Policy available at <https://www.capitaland.com/international/en/legal-notice/privacy-policy.html> and may be amended, replaced, substituted from time to time.
 - 3.2.2 agrees that the Organiser, its affiliates, subsidiaries, agents, business partners and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the member directly or indirectly by reason of or in connection with this Promotion. The member shall indemnify and keep the Organiser and its officers, servants, agents and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the member. Members are deemed to have read, understood and accepted all the T&Cs set out herein, as well as any other requirements set out in any related promotional material, and all amendments, additions, replacements and modifications there to as may be made from time to time.
 - 3.3 Acceptance of any Reward shall constitute consent on the part of the Eligible Shopper to allow the use of his/her name, image, voice and/or likeness by the Organiser for editorial, advertising, promotional, marketing and/or other purposes without further compensation except where prohibited by law.
 - 3.4 All Rewards are non-transferable, non-refundable, and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated.

- 3.5 The Organiser and its partner(s) (if any) in this Promotion reserve the right to change, vary, replace, substitute, amend, withdrawal or cancel this Promotion and/or any of the terms and conditions herein at their sole and absolute discretion and without prior notice or any liability to any party.
- 3.6 The Organiser does not make any warranty or representation in relation to any product or services offered in this Promotion or redeemed by vouchers or gift certificates and shall not accept any liability in respect of the same.
- 3.7 By participating in this Promotion, the Eligible Shopper represents that he/she has read and agreed with this Promotion Terms and Conditions.
- 3.8 This Promotion Terms and Conditions shall be governed by the laws of Singapore and all participants in this Promotion irrevocably submits to the exclusive jurisdiction of the Singapore Courts to resolve all disputes.
- 3.9 The Organiser's decision on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence will be entertained.
- 3.10 Information stated in this Promotion's Terms and Conditions is correct at the time of publication and is subject to change without prior notice.