The Kallang Pass
Contest Terms and Conditions – Prize & Redemption Mechanics

Eligible Events under The Kallang Pass

The list of eligible events for which a pair of tickets can be redeemed under The Kallang Pass are as follows:

- Limited to events held at National Stadium and Singapore Indoor Stadium in the year of 2027 only. Access to any other venues, areas, facilities, programmes, workshops or seminars located at The Kallang shall not be redeemable under The Kallang Pass.
- Within the list of events held at National Stadium and Singapore Indoor Stadium in the year of 2027, the following are excluded from such list:
  - National Day Parade and other national events
  - Closed-door / invite-only events
  - School events (e.g. National School Games)
  - Non-ticketed events (e.g. National Stadium Open House)
  - Non-spectator events (e.g. mass participation runs)

The winner of The Kallang Pass will receive EDMs of such eligible events from the Company at the point such event is announced. If the winner does not receive an email regarding a particular event, it is regarded as an event that is excluded from the scope of redemption under The Kallang Pass.

The Company shall have the sole & absolute discretion to update or vary the list of eligible events under The Kallang Pass from time to time with notice given to the winner. The winner may enquire on any upcoming eligible concerts by contacting a designated representative of the Company directly.

Redemption Terms & Conditions

Redemption of any pair of tickets for eligible event(s) under The Kallang Pass shall be subject to the following rules:

- Any pair of tickets redeemed under The Kallang Pass must be redeemed and utilised by the winner (i.e. the winner must attend the event for which the pair of tickets is redeemed for, with an accompanying guest). The winner shall not authorise any person(s) to redeem the tickets or attend the event on the winner's behalf.

- Where an eligible event in National Stadium or Singapore Indoor Stadium comprises multiple dates and times, only one pair of tickets for a particular date (and time) is redeemable under The Kallang Pass.
- Where an eligible event in National Stadium or Singapore Indoor Stadium involves multiple activities in an event series, only one pair of tickets for one activity within the event series is redeemable under The Kallang Pass.
- If there is an eligible event held in National Stadium and another eligible event held in Singapore Indoor Stadium on the same day, only one pair of tickets for either event is redeemable under The Kallang Pass.
- The category and type of ticket(s) issued for the eligible event(s) that the winner redeems under The Kallang Pass shall be at the Company's sole and absolute determination. The winner shall not be permitted to select or determine the specific category and type of ticket(s) that he/she receives under The Kallang Pass.
- The winner is required to collect the tickets at the office of the Company on the actual event day from a representative of the Company within the specified time frame provided by the Company. The winner shall also provide his/her identification documents for verification purposes. Any delay in collecting the tickets may result in the winner being unable to gain entry to the event, and no replacement tickets may be provided.
- If a pair of tickets for an eligible event has been requested by the winner but is not collected or utilised, no replacement tickets or tickets to an alternative eligible event will be given to the winner. If such behaviour has occurred at least three (3) times (regardless of consecutive or cumulative occurrences), the winner will no longer be entitled to redeem tickets under The Kallang Pass from the date of the third occurrence until the end of 2027.
- All tickets redeemable under The Kallang Pass are also subject to the terms and conditions of the respective events (including without limitation, ticket terms & conditions, age restrictions, venue conditions of entry and event-specific conditions of entry). The winner shall be responsible for ensuring that the winner and his/her accompanying guest(s) comply with all such terms and conditions for purpose of collecting and attending the event(s). The Company shall not be liable for any losses or damages suffered as a result of any failure to comply with such terms and conditions.
- The Company shall not replace any ticket(s) redeemed via The Kallang Pass which are lost, stolen or damaged.
- No replacement ticket(s) or compensation will be given to the winner and his/her accompanying guest(s) in the event of cancellation or postponement of any events.

- The Kallang Pass or any tickets utilised or redeemed via The Kallang Pass, cannot be transferred, exchanged, sold, resold, offered for resale at any premium or be used for or in connection with any form of commercial or trade purposes (including but not limited to advertising, promotion, contest or sweepstake) or be bundled with other goods or services.

Redemption Process

Please see below the Step-by-Step Guide on how the winner of The Kallang Pass can redeem the pair of tickets for each eligible event:

a. The winner of The Kallang Pass shall receive EDM(s) of each eligible event under The Kallang Pass within one (1) to two (2) days of the date of announcement of such eligible event by the event organiser/promoter. The winner will also be provided with the contact details of the designated representative(s) of the Company who will assist in the administration of redemption of The Kallang Pass.
b. If the winner wishes to redeem a pair of tickets to an eligible event, the winner shall notify the Company's designated representative of the request to redeem, by no later than one (1) month prior to the date of such eligible event (or in the case of events with multiple days, the first day of such event). The winner will then receive an email acknowledgment from the Company within 3 working days from the date of the winner's request.
c. Prior to the date of the event, the winner shall receive pre-event information, including the event specific conditions of entry as well as ticket collection details.
d. The winner is required to collect the tickets at the office of the Company on the actual event day from a representative of the Company within the specified time frame provided by the Company. The winner shall also bring his/her identification documents (NRIC or Singpass) as verification for purpose of collecting the tickets.
e. The Company will also inform the winner at least 3 working days in advance of any photography, videography and/or interviews to be conducted in connection with the winner's attendance of the event.

In addition to the above, the winner shall comply with all instructions given by the Company (including these T&Cs) in connection with the redemption and utilisation of The Kallang Pass. In the event of any violation of any T&Cs or instructions given by the Company, the Company shall have the sole and absolute discretion to revoke or withdraw the winner's access to The Kallang Pass during the period of redemption or utilisation of The Kallang Pass.

Miscellaneous

The decision(s) of the Company on all matters relating to The Kallang Pass will be at its sole and absolute discretion and will be final and binding on all participants and winners. No enquiries, appeals, verbal or written, shall be entertained. The Company expressly reserves its right, at its sole and absolute discretion, to amend or supplement any of these T&Cs from time to time and without notice.

These T&Cs are governed by the laws of the Republic of Singapore. The Company and each participant, shortlisted participant of the Preliminary Draw and winner hereby agrees to irrevocably and unconditionally submit to the exclusive jurisdiction of the courts of Singapore. A person who is not a party to these T&Cs shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any provision of these T&Cs.

To the extent that any provision of these T&Cs is held by a court of competent jurisdiction to be wholly or partly illegal, invalid or unenforceable, the same shall be deemed to be severed from these T&Cs and shall be of no force and effect. The remaining provisions shall remain in full force and effect.